

MILL TOUR SAFETY

Guests to the Mill above ground floor must be part of a guided tour.

- This experience is suitable for those at least 1.1m in height and physically capable of ascending and descending the staircase by themselves, unaided.

When necessary, the guide may ask you or a group member to demonstrate their ability before taking the tour, and the guide's decision is final.

- Under no circumstances can children or babies be carried up and down the staircases, this includes the use of baby carriers, papooses, etc.
- There is a zero alcohol policy for guests taking part in the Mill Tour.
- The Mill Tour is not suitable for those with impaired mobility.
- Anyone suffering from vertigo, heart, or respiratory conditions is advised not to undertake the tour.
- Guests agree to wear sensible footwear – no open toe sandals without heel straps, flip flops, high heeled footwear or bare or stockinged feet.
- Due to the small apertures on the mill staircases, handbags or back packs must be left at ground level or with the Kiosk team until the Tour finishes.
- No dogs will be allowed on the Mill Tour.
- In the event of an emergency, guests must follow all instructions from the guide.

April 2023